CROSS SERVICES

you matter here.

Every Number Tells a Story.



IMPACT REPORT

FISCAL YEAR 2026

APRIL 1, 2025 - MARCH 31, 2026

Together, we create **hope**
and strengthen our **community.**

Dear Friends of CROSS Services,

When you read the statistics in this report, I hope you'll remember that every number represents a neighbor. A parent. A child. A senior. Someone facing a difficult season. Every volunteer hour reflects someone who gave their time to help. Every donation reflects someone who chose to care. Together, these numbers tell the story of a community coming together to ensure our neighbors have the food and support they need.

This past year, your generosity made an extraordinary impact across our community. Because of your support, more than 71,000 individuals received healthy food and other essential assistance, over 2 million pounds of food were distributed to neighbors experiencing food insecurity, and volunteers generously contributed more than 45,000 hours to ensure every person who walked through our doors was welcomed with dignity, compassion, and respect.

While the statistics in this report are significant, they represent something far greater than numbers alone. They represent meals shared around kitchen tables, children with full lunchboxes, seniors able to stretch limited incomes, and families who knew they didn't have to face hardship alone.

At CROSS Services, we believe every person deserves access to healthy food and the support needed to move toward stability. That work is only possible because of a community that continues to respond with generosity, compassion, and hope.

Thank you for making this work possible.

With gratitude,

Chad Lanners
Executive Director



THE STORIES BEHIND THE NUMBERS

A Client's Story

A local parent shared that with her children home all day during the summer, grocery costs seemed to climb each week. While grateful for the extra time together, she worried about keeping enough healthy food in the house until the next paycheck. Support from CROSS Services helped bridge that gap and provided peace of mind during a stressful season.

- CROSS Services client



A Volunteer's Story



"All through my working career, I knew that when I retired, I wanted to give back to the community in some way. I had heard about CROSS Services through the food drives and fundraisers at my church, Word of Peace in Rogers.

Once you retire, you start to lose contact with the people you worked with. Since joining CROSS Services, I've filled that void and made some good friends. Everyone is here because they want to help in some way.

- Joe, CROSS Services volunteer

A Partner's Story



"For our employees who have been here and seen the need, it's almost life-altering to recognize that even our small donations can make a real difference. It's motivating, inspiring, and rewarding to know we can help put food on somebody's table tonight so they don't go to bed hungry."

- Greg McGuirk, President - Americas at Wagner and CROSS Services Board Member

Every number tells a story. Every story begins with community.

FY2026

YOUR IMPACT

Each number represents a neighbor.
Each story is why we do this work.

22,537
Family Visits to CROSS Services

2,032,731
Pounds of Food Distributed

53,440
Pounds of Clothing Distributed

471
Families Assisted Financially

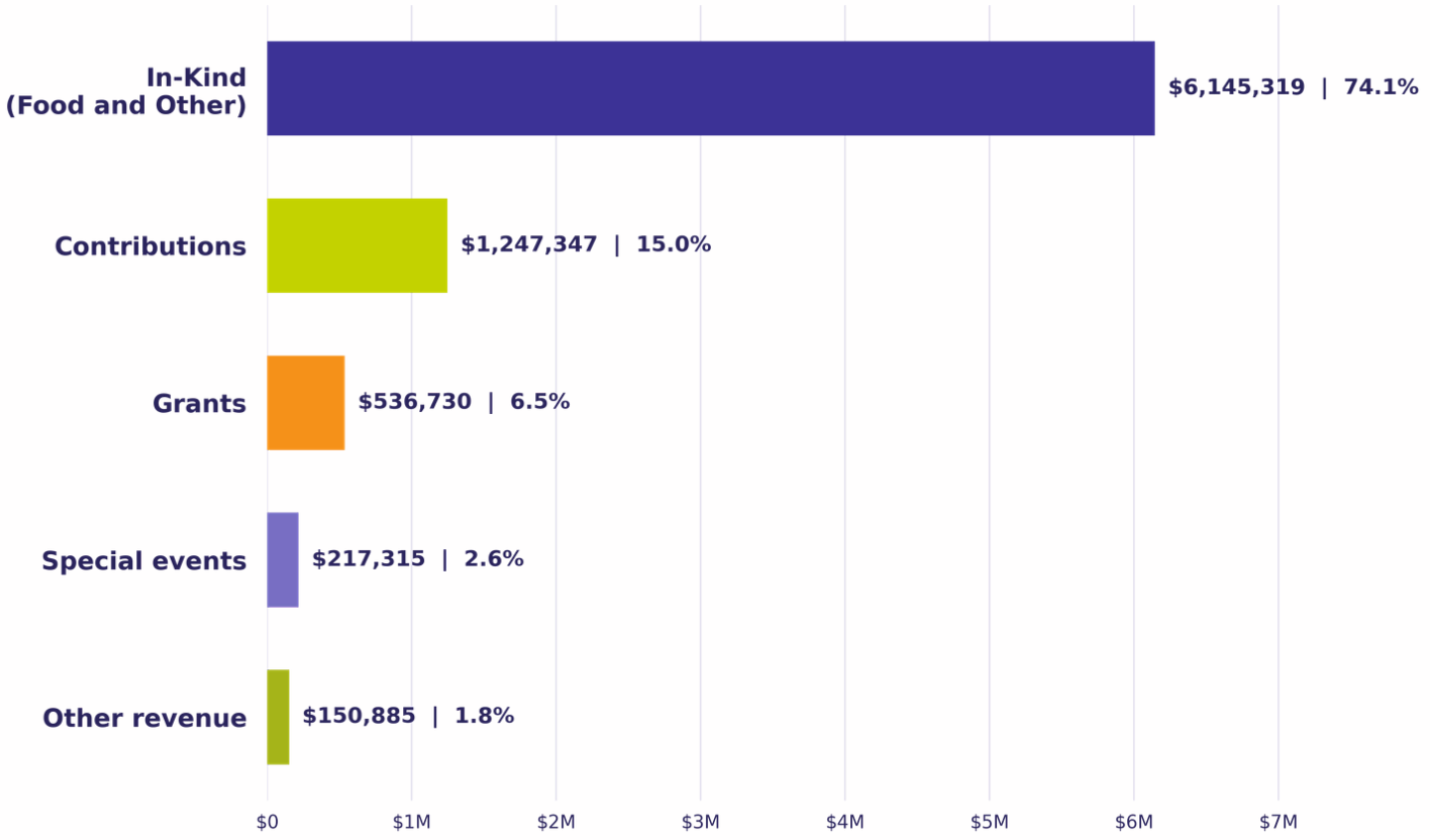
4,603
Children Received Program Support

45,998
Volunteer Hours



FY2026 Support and Revenue

Total support and revenue: $8,297,596



TOTAL EXPENSES: $7,819,318

HOW RESOURCES WERE USED



- Program services $7,412,826 | 94.8%
- Fundraising $319,147 | 4.1%
- Administration $87,345 | 1.1%

**Total expenses include $6.19 million in in-kind food and other goods distributed through CROSS Services.*

FY2026 HIGHLIGHTS

FOOD RESCUE PARTNERSHIPS

Partnered with 21 food rescue organizations, receiving over 2 million pounds of food to keep our shelves stocked while reducing food waste.

MOBILE FOOD SHELF

Launched a Mobile Food Shelf to help clients who faced barriers to visiting CROSS Services in person.

EXPANDING FOOD ACCESS

CROSS Services distributed more than 2 million pounds of food—over 100,000 pounds more than the previous year—to help meet growing community needs.

Together, we are stronger.

Looking Ahead

As we look forward to our 50th anniversary in 2027, we remain committed to providing healthy food, compassionate support, and hope for our neighbors - today and for generations to come.

Thank you for being part of this story.

VISIT

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